

# SCAMSS

S. C. Association of Medical Staff Services



**2018 SCAMSS Educational Fall Conference**

**East Cooper Medical Center**

**2000 Hospital Drive**

**Mt. Pleasant, SC 29464**

**Thursday, October 11<sup>th</sup> -Friday, October 12<sup>th</sup>**

## **October 11th**

**12:30 pm – 1:00 pm**

**Registration and Welcome**

**1:00 pm – 2:30pm**

**Topic: Medicaid Managed Care**

**Speaker: Peggy Vickery**

**Director of Provider Network Management**

**Select Health of SC**

**Objectives: Attendees will learn about and understand the following:**

- **Current Enrollment of Medicaid Recipients in SC**
- **Distribution by Managed Care Organization (MCO)**
  - **Who is eligible for MCO**
  - **How to verify Enrollment**
  - **MCO Community Involvement**
- **Recent Medicaid Benefit changes**
- **Credentialing**
  - **Ownership Disclosure**
  - **Verification data base requirements**
  - **Requirements to be credentialed**
- **Care Management – Medical Services department**
  - **Programs to educate members on getting healthy**
- **Provider Tools**
  - **websites and other portals available to providers**
- **Healthy Connections – website**
- **Fraud Waste and Abuse**
  - **Requirements of MCOs**
  - **How to report**

**2:30pm – 4:00pm**

**Topic: APRN Legislation  
PT Compact Highlights  
Addiction Counselor Legislation**

**Speaker: Darra Coleman  
Chief Advice Counsel  
South Carolina Department of Labor, Licensing and Regulation**

**Objectives: Participants will gain knowledge in multiple healthcare related legislative changes in SC**

- **APRN changes**
- **PT Compact**
- **Addiction counselor legislation**

**4:00pm – 5:00pm**

**Topic: Anatomy of a Fair Hearing Plan  
What Should Your Bylaws Include?**

**Speaker: David Summer – Attorney  
Parker Poe**

**Objectives: Attendees will understand every component essential in a Fair Hearing Plan and Medical Staff Bylaws**

**October 12<sup>th</sup>**

**7:45am – 8:00am**

**Registration and Breakfast**

**8:00am – 11:00am**

**Topic: “The Secret Sauce” (See attached)  
Speaker: Cynthia Grosso**

**Objectives:**

- **Attendees will learn the elements of the “Secret Sauce” to help us advance in the professional world.**
- **Attendees will understand the actual definition of “confidence” and how we all can be confident.**
- **Attendees will be presented with the key elements of communication that will make us stand-out in the healthcare profession.**

- Attendees will understand the various crucial elements of how to be a person of “Influence.”

**11:00am – Noon**

**Topic: NAMSS**

**Pearl Williams, NAMSS Director at Large**

- Brief History of NAMSS
- NAMSS Volunteer Path
- NAMSS Leadership Career Path
- FSMB Interstate Medical Compact Updates
- Benefits of NAMSS Membership
- Reminder-NAMSS Leadership conference 2019
- Networking Opportunities with NAMSS

**Noon – 1:00pm**

**Topic: Guidance for regulatory preparation – short presentation with interaction      Key: Be survey ready daily!**

**Pearl Williams, NAMSS Director at Large**

**1:00pm to 2:00pm**

**Lunch**

**Business Meeting and Awarding MSSP of the Year**

**2:00pm to 3:30pm**

**Topic: Physician Assistant Laws/Credentialing Physician Assistants**

**Therin Hill, MBA, PA-C, AACC, DFAAPA**

**Objectives: Attendees will understand legislation that governs Physician Assistants and all necessary elements to the credentialing process for Physician Assistants**

**3:45pm**

**Adjourn**

**CEUS have been applied for through NAMSS.**

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**2018 SCAMSS Educational Fall Conference**  
**East Cooper Medical Center**  
**Thursday, October 11<sup>th</sup> and Friday, October 12<sup>th</sup>**

## Registration Form

Name: \_\_\_\_\_

Title: \_\_\_\_\_ Department: \_\_\_\_\_

Organization: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_ Email: \_\_\_\_\_

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Registration Fee:                      \$65.00

**Make checks payable to: SCAMSS**

**Mail to:**

**Shirley Crawford, CPMSM**  
**Medical Staff Services Department**  
**Greenville Health System**  
**701 Grove Road**

**Greenville, SC 29605**

**Phone: 864 455-3109**

**Fax: 864 455-4525**

**Directions**

**East Cooper Medical Center**

**2000 Hospital Drive**

**Mt. Pleasant, SC 29464**

***From Downtown via Highway 17 (Johnnie Dodds Boulevard):***

Take Highway 17 North and exit at Bowman Road. At stoplight, turn left onto Bowman Road. Take right onto Hospital Drive. Proceed 0.5 miles. Take left into East Cooper Medical Center parking lot.

***From areas North of Town and Isle of Palms:***

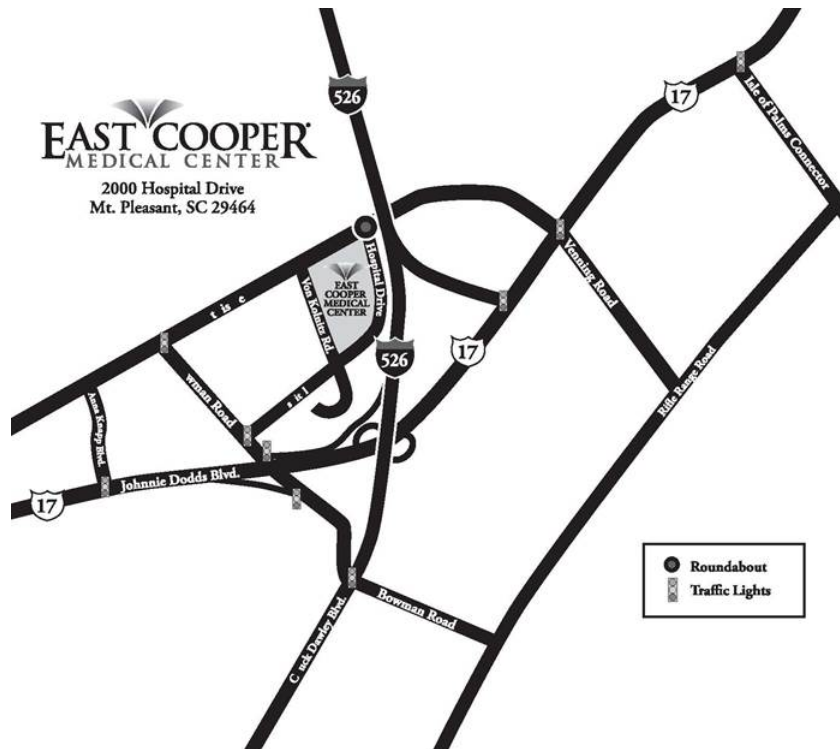
Turn right onto Mathis Ferry Road from Highway 17 and proceed approximately 0.7 miles to the Roundabout at Hospital Drive. Turn onto Hospital Drive. Continue past ER entrance and turn right into parking lot.

***From North Charleston / I-526:***

Take I-526 to Highway 17 (Exit 30 towards Charleston), merge right onto Hwy 17 and take Bowman Rd. exit. Take right at stoplight onto Bowman Rd. Take first right onto Hospital Drive. Proceed 0.5 miles. Take left into East Cooper Medical Center parking area.

***From Upstate/Columbia:***

I-26E toward Charleston. Use right 2 lanes to take exit 212 to merge onto I-526E toward Mt. Pleasant. Take I-526 to Highway 17 (Exit 30 towards Charleston), merge right onto Hwy 17 and take Bowman Rd. exit. Take right at stoplight onto Bowman Rd. Take first right onto Hospital Drive. Proceed 0.5 miles. Take left into East Cooper Medical Center parking area.



### Accommodations

Wyndham Garden Charleston Mount Pleasant

**Address:** 1330 Stuart Engals Blvd, Mt Pleasant, SC 29464

**Phone:** (843) 352-5100

#### Residence Inn by Marriott – Charleston/Mt Pleasant

1116 Isle of Palms Connector, Mt. Pleasant, SC 29464

To receive the SCAMSS discounted rate, **make your reservation by 9/14/2018.**

- Residence Inn Charleston Mt. Pleasant for 159.00 USD per night



[Book your group rate for SC Association of Medical Staff Services](#)

If you prefer to call the Residence Inn directly, please call (843) 881-1599 & ask for "Reservations". Provide the group block date: 10/11/18 - 10/13/18, the group name: SC Association of

Medical Staff Services &/or group code: SCAR, your name etc... & a credit card to guarantee the accommodations.

**Courtyard by Marriott Charleston Mt. Pleasant**

Address: 1251 Woodland Avenue, Mt. Pleasant, SC 29464

Phone (843) 284-0900

NOTE: We were unable to secure a block of rooms at this location. Reservations are currently available on a first-come, first-serve basis.

**Wyndham Garden Charleston Mount Pleasant**

**Address:** 1330 Stuart Engals Blvd, Mt Pleasant, SC 29464

**Phone:** (843) 352-5100

## **SPEAKER BIOGRAPHIES**

### **Peggy Vickery**

Peggy Vickery is the Director of Provider Network Management who leads Select Health of South Carolina's provider contract negotiations and recruiting efforts for Medicaid and Medicare Plans. She leads the provider account executives through tough contract negotiations and educating them on the importance of improving patient health outcomes with special attention to cost effectiveness. She brings her experience in provider contracting and claims reimbursement to assist clients in the shift from being reimbursed on a fee-for-services basis to a pay-for performance model that is designed to improve health outcomes for their patients. She has a passion for ensuring customer satisfaction with the providers in South Carolina.

Before becoming a Director of Network Management, Peggy worked with United HealthCare where she held several positions including Manager of Provider Services and Sales Account Executive where she was the top producer for bringing in new large group business in her first year of sales.

She has a Bachelor's Degree in Business Management and has also earned certifications in sales and marketing. She is a recent graduate of Executive Leadership LINC.

Peggy lives in Charleston, SC, where you'll find her volunteering for local events or camping and having fun with her family.

### **Darra Coleman**

Darra James Coleman graduated from the University of South Carolina, with honors from the South Carolina Honors College, in 1995 with a Bachelor of Arts in English-Secondary Education. She earned her Juris Doctor from the University of South Carolina School of Law in 1998 and is licensed to practice in all state and federal courts in South Carolina, as well as the Fourth Circuit Court of Appeals and the United States Supreme Court. Ms. Coleman served as law clerk for the Honorable Howard P. King, then resident judge of the South Carolina Third Judicial Circuit, prior to entering private practice. Prior to joining LLR, she was a partner in private practice. Currently, Ms. Coleman serves as Chief Advice Counsel, advising the boards and commissions, and drafting legislation. Ms. Coleman is former President of the Lexington County Bar Association and is active in the South Carolina Bar Association's Law Related Education Committee. She is a member of the South Carolina Bar Association, Lexington County Bar Association, Richland County Bar Association and South Carolina Women Lawyers Association. Ms. Coleman is a certified family and circuit court mediator. Ms. Coleman is a frequent speaker and author of *The Power of the Apology: Resolving Medical Malpractice Claims in South Carolina*, published by the Charleston School of Law's Resolved, Journal of Alternative Dispute Resolution. She is AV rated by Martindale Hubbell and is a member of the Bar Register of Preeminent Women Lawyers.

### **David Summer**

With three decades of experience as a trusted adviser to hospitals and health care providers throughout the country, David has become a significant ally to his clients. David is the leader of Parker Poe's Health Care practice group, and he has counseled many clients in nearly all aspects of health care law, from issues involving day-to-day operations to advising boards of directors on strategy and policy. As a former business owner and hospital board member, he has a unique understanding of the issues facing health care clients.



David's business acumen has been recognized by his partners, as he previously served two terms on the firm's board of directors. He is also an involved civic and community leader, serving on the board of the South Carolina Chamber of Commerce.

### **Pearl Williams**

Pearl Williams is a Transitional, Director Medical Staff Services with Hospital Corporation of America (HCA). She is a graduate of the University of Guyana, where she obtained her Bachelors of Science in Accounting and her Masters of Health Administration from Central Michigan University. She currently holds her certification as Certified Professional Medical Services Management (CPMSM) from the National Association of Medical Staff Services (NAMSS). Pearl, is currently serving as a board member of NAMSS until 2019 and she is also a board liaison to the NAMSS Ethics Committee. In her role as the NAMSS board member, she has been assigned to work with the following five local medical staff association state chapters: Washington DC, Delaware/DELMARVA, Maryland, New Jersey, and South Carolina. She began her career as a Credentialing Assistant at KingsBrook Jewish Medical Center in Brooklyn New York 2004.

She is an advocate for patient safety, MSP's education, believe in strong physicians/APP's relationship with the entire healthcare team, and promoting regulatory compliance. Pearl's talent is in re-organization of medical staff services process operation to alleviate process redundancy while promoting a paper-lite work process. Her most proud accomplishment are, adoption of new medical staff bylaws, credentialing policy, medical staff organizational manual and promoting a "green" medical staff department operation. She is opened to mentoring any colleagues who would like to get engaged in advancing their career and volunteering with local state chapter and NAMSS.

### **Cindi Grosso**

Cynthia R. Grosso is a national etiquette expert, an award-winning speaker, columnist, and author who focuses on professionalism, leadership, and the skill of polish.

Ms. Grosso has appeared as an etiquette expert on the Dr. Phil Show, Oprah, and other national TV shows, written about in Woman's Day Magazine, Marie Claire Magazine, The New York Times, Esquire Magazine, Business Week Magazine, Gold Digest, Working Woman Magazine, Women's World Magazine as well as many others. She has been published well over 100 times and is the author of several books on civility, an audio book and several e-books. She is the host of "Your Manners Matter" radio show.

Ms. Grosso is the author of the Professional Savvy Series, an on-line learning program for Professional Table Manners, the only one of its kind in the world. This program won the Bronze Medal in the World for Excellence in E-learning.

Ms. Grosso is a graduate of the University of South Carolina with a BS in Business Administration.

Ms. Grosso is active in professional and civic organizations and has received several awards including the prestigious "Business Person of the Year" award given by the Chamber of Commerce in her area.

### **Therin Scott Hill, PA-C, MBA, AACC, DFAAPA**

Mr. Hill joined the Physician Assistant Program at the University of South Carolina School of Medicine in the Spring of 2016. Born and raised in Western NY, he earned his PA Bachelor Degree from Gannon University in Erie, Pennsylvania in 1996. During his career as a Physician Assistant, Mr. Hill has worked in ERs in Western NY, Indian Health in South Dakota, and Primary Care at Chautauqua Institution. He has also helped develop the Interventional Radiology PA position in Tulsa, OK. Mr. Hill is a founding member, past president, and current board member of the Association of Physician Assistants in Cardiology, and an Associate of the American College of Cardiology. He has been a preceptor and/or instructed Physician Assistant, Medical, and PharmD students. In 2007, he completed his MBA in Health Care Administration with a minor in Finance from the New York Institute of Technology. He has received the Distinguished Fellow of the American Academy of Physician Assistants. Mr. Hill currently resides with his wife and three kids in Lugoff, South Carolina. He enjoys camping and hiking with his family and Boy Scout outdoor activities which have included participating on the medical staff for the 2013 National Boy Scout Jamboree in West Virginia.